

MCDS GROUP OF COMPANIES

MCDS SOFTWARE (M) SDN BHD (1053297-U)



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Appendices

There are a few appendices provided at the last portion of the manual. Some basic code/decode listing is provided as a reference so that user can adapt easily the application of MCDS. Before the user starts to use the system for data entry or mere system inquiry, user is advised to browse through the codes.

Terms Used In This

As the users start to read the user guide, there will be many terms User Guide which users have come across before especially those using Microsoft applications.

Note

This user guide does not attempt to explain the basic terms such as menu options, icons, screens and mouse clicks. For more information on these terms, please refer to the Microsoft Windows manual or other manuals which provide some guides as how to start using a computer.



Menu Selection/Path Selection of menu option is indicated by a series of menu options

separated by vertical bars. For example, File | Exit means that users should select File from the main menu and subsequently select the Exit option from the pull-down File menu.

The eDec.Asia Malaysian Customs Declaration System subscription provides you with email and telephone technical support. In addition, your subscription includes 1 year free maintenance on Up-To-Date information, features and support on subscribed modules.

Subscription DON'T include the support as following:

- 1) System crash due to computer virus infection.
- 2) Network equipment error (For LAN users).
- 3) Internet connections problem.
- 4) Port (9898, 9595, 7950) Blocked by the Firewall.
- 5) Re-installation required due to computer hardware upgrade or relocation.
- 6) Re-training for the new staffs
- 7) Computer Hardware failure
- 8) Printer malfunction



Dongle replacement policy

- 1) If dongle malfunction, new dongle will be replaced for "FREE"
- 2) If dongle loss or missing, replacement fees of "RM499.00" per dongle will be charged.

All Payment are not refundable. Free usage of MCDS Software to access subscribed libraries and features during validity of the subscription. On expiration of the subscription, MCDS need to be returned and be deactivated.

Terms and Conditions: Upon expiration of the subscription, Live Update will not download updates for MCDS. You will not have up-to-date information on declaration guidelines and rates and other related information.

A grace period of 30 days after expiration of subscription is given for you to renew your

subscription by paying the Annual Subscription Fee. If you renew the subscription after the 30 days grace period, you have to re-subscribe (meaning you have to pay all over again for the selection of libraries or features chosen).



Firewall & ports

Following are the information that required to configure the firewall setting. Should you need further clarification please don't hesitated to contact us.

Port need to open in order to run the eDec. Asia customs declaration system

- 1) Port 9898 Communication port to EDI Server.
- 2) Port 9595 Auto update communication port & auto update load balancing.
- 3) Port 7950 Server Load balancing port for fail over prevention.

Following are some information for the destination IP address

Port 9898, 9595, 7950

(103.246.217.25) (103.246.217.24) (103.246.217.23) (1.9.126.254), (202.185.194.10) (202.185.194.31) (202.185.194.36)(203.189.18.111) (203.189.18.112) (203.189.18.113)



How to Order?



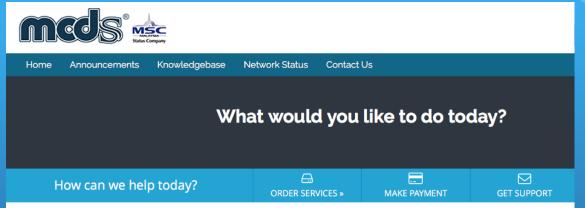
** The following user guide will appear for all ordering process

Please place your order on the following link http://www.mcds.com.my



1) Please select the module you would like to order.





2) Just click "Order Services"

Choose Another Category -

MCDS CLOUD SERVICES LOGISTICS MANAGEMENT DECLARATION SYSTEM

MCDS SMART PREMIUM INTEGRATION

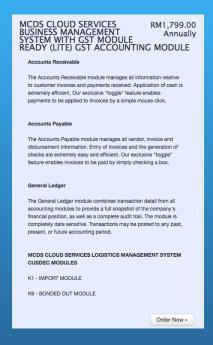
MCDS SMART ITEM INTEGRATION

View Cart

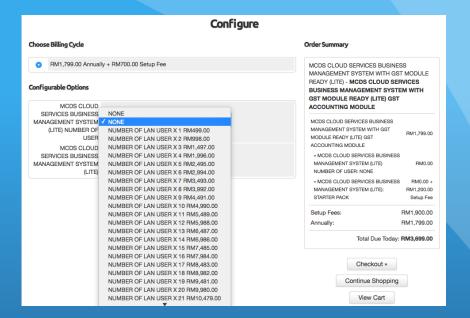
3) If you wish to order other services you may choose "Choose Another Category"







4) Click "Order Now"

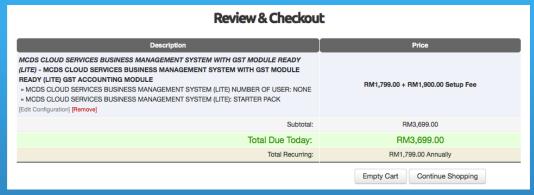


- 5) To add more "Number of LAN User", simple choose on the list
- 6) If you wish to continues without any additional "LAN User" or/and "add-on module, just click "Checkout" to process further.

Prices may be changed at any time without further notice. We reserve the right to change our product's prices at any time without further notice. However, if you have ordered but not yet paid for a product, we guarantee the price for one month from when the order was placed.

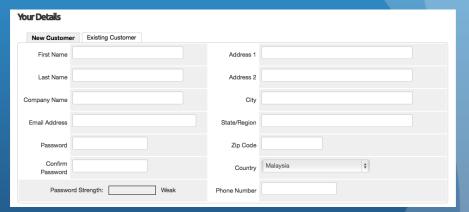
Prices listed in any other websites may not be accepted. We may sell our products through a number of different online channels and we cannot always control when they are updated. We reserve the right not to accept a price listed on a site other than our own.





7) Your Order Details will appear on the top of the page

8) Field in the detail



Your Details

New Customer Existing Customer

Email Address

Password

9) For existing user, please login to process the purchase.



Promotional Code Validate Code >>

Payment Method Direct Debit Mail In Payment Bank Transfer

Notes/Additional Information

You can enter any additional notes or information you want included with your order here...

I have read and agree to the Terms of Service

Complete Order

10) You need to "Tick" (I have read and agree to the Terms of Service)

11) Please click "Complete Oder" to complete the order, customer will receive the invoice by email base on the email address that they have just enter.